



**PATIENT RIGHTS CHARTER**  
using health services or applying for them  
**YOU HAVE THE RIGHT TO:**

- 1. HEALTH BENEFITS** - which meet the requirements of current medical knowledge and are granted according to a transparent, objective procedure based on medical criteria of procedure determining the order of access to these services, which are immediately provided due to the threat to health or life, which are provided with due diligence, under conditions meeting professional and sanitary requirements, while providing which medical professionals follow the principles of professional ethics.
- 2. OBTAINING INFORMATION** - about your health condition, diagnosis, proposed and possible diagnostic and treatment methods, foreseeable consequences of their use or omission, treatment results and prognosis.
- 3. EXPRESSIONS OF CONSENT TO GRANT SPECIFIC HEALTH BENEFITS** - which you will express after obtaining all necessary information about your health condition and treatment in advance, which you will express in writing in the case of surgery, treatment or diagnostics that pose an increased risk.
- 4. SECRETS ON ANY INFORMATION RELATING TO YOU**
- 5. REPORT ADVERSE REACTIONS OF MEDICINAL PRODUCTS** - report them to medical professionals, the President of the Office for Registration of Medicinal Products, Medical Devices and Biocidal Products or the entity responsible for placing the medicinal product on the market.
- 6. RESPECT YOUR INTIMACY AND DIGNITY**, in particular when providing you with health services, including the presence of a close person when providing health services and consenting to the participation of other people in providing you with health services (examinations, medical consultations, surgical procedures, etc.) - you have the right to the treatment of pain.
- 7. NOTIFICATIONS OF OBJECTION TO A DOCTOR'S OPINION OR DECLARATION** - you submit an objection to the Medical Commission operating at the Patient's Rights Ombudsman, through him.
- 8. ACCESS TO MEDICAL DOCUMENTATION** - regarding your health condition and the health services provided to you, including sharing this documentation also to a person authorized by you, e.g. in the form of a copy.
- 9. RESPECT FOR PRIVATE AND FAMILY LIFE**, including personal, telephone or correspondence contact with other people or refusal to contact, and additional nursing care in accordance with the principles specified in the hospital, i.e. care that does not consist in providing health services.
- 10. PASTORAL CARE** - during your stay in the hospital, the staff allows you to contact the clergy of your faith.
- 11. STORAGE OF VALUES** in a hospital deposit.

Office of the Patient Ombudsman  
Free helpline 800-190-590 [www.rpp.gov.pl](http://www.rpp.gov.pl)

Approved

Dyrektor  
Samodzielnego Publicznego  
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w Hrubieszowie

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